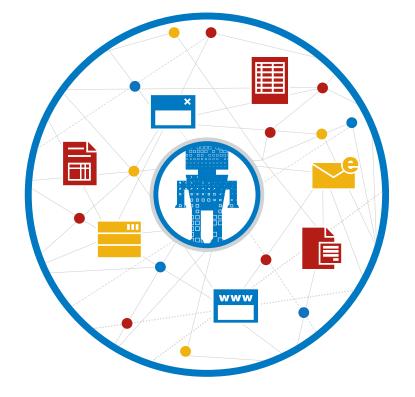
creating a GITA WORKFORCE



How to eliminate manual tasks with robotic process automation

How much time are you wasting on manual, repetitive tasks?

DID YOU KNOW: Many organizations still rely on manual tasks to complete vital business processes, such as collecting, reviewing and inputting information between systems, websites and portals.

FACTS:

- » 22% of an employee's time is spent on repetitive tasks¹
- » Low-level tasks eat up 30% of IT departments' time²
- Organizations automate just 25%-40% of their workflow³
- » 50% of all automation opportunities are being missed⁴

INDUSTRY STATISTICS:

Transportation & Logistics 32% of companies rely on manual steps in more than 50% of their processes.⁵

Insurance Nearly half of U.S. insurers still

Manufacturing

50% of companies still use manual processes for monitoring changes, exceptions, and disruptions to their supply chain and plan activity.6

Finance and Accounting

47% of AP professionals said manual data entry and inefficient processes are their biggest challenge.9

Financial Services

34% of financial organizations rely on manual processes.⁷

Manual tasks are costing your business

Non-compliant processes

Heavy reliance on outsourcing

Inability to easily scale

- **Reduced productivity** »
- Slowed customer response times »
- Data entry errors and rework »
- **Increased labor costs** »
- Inconsistent workflows »
 - FACT:

"Out of every 100 steps, a human is likely to make 10 errors, even when carrying out somewhat redundant work."¹⁰

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Best-in-class organizations leverage process automation

> **DID YOU KNOW:** Best-in-class organizations across all industries use automation to eliminate manual tasks and improve their operations.

INDUSTRY STATISTICS:

Transportation & Logistics Are 1.13 - 2.41x more likely to automate basic daily tasks, such as shipment scheduling and tracking than laggards.¹¹

Insurance Process claims 5x faster and

are nearly 3x - 4.5x more cost effective than worse in class. Just 5.6% of claims require rework, versus 29% for worst in class.¹⁴

Manufacturing

Achieve 96% perfect orders across their supply chain, versus 71%-73% perfect orders for laggards.¹²

Finance and Accounting

Process invoices on average in 4.1 days, versus 16.3 days for laggards.¹⁵

Financial Services

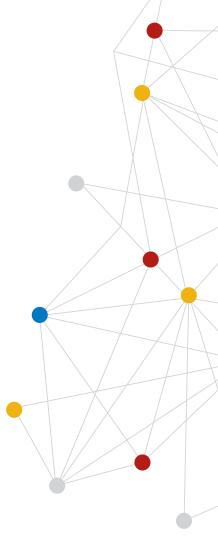
Realize 15% overall process cost reduction by eliminating manual steps and rework.¹³

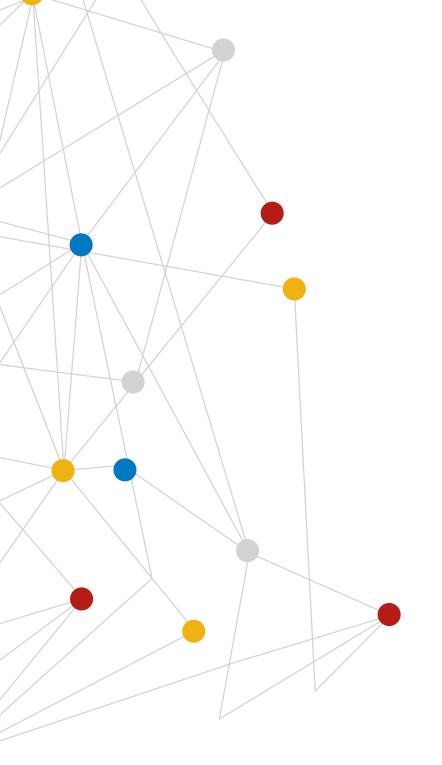
FACT:

50% of North American and European organizations stated that automation will significantly improve their processes over the next 3-5 years.¹⁶

Put robotic process automation (RPA) to work for you

DID YOU KNOW: Robotic process automation solves the manual malaise.





- » Automates all of the manual, repetitive tasks that waste your time
- » Uses software robots and intelligent business rules to mimic specific actions employees take while performing tasks in various applications
- » Eliminates countless hours copying, pasting and switching between systems, applications, spreadsheets, web sites, and other data sources
- » Creates a digital workforce that works side-by-side with your employees

RPA DOESN'T INVOLVE FUN PHYSICAL ROBOTS. FACT

FACT:

The IT robotic automation market will reach US\$4.98B by 2020 and is forecasted to grow at a 60.5% CAGR from 2014 to 2020.17

Where can you send	roho	ots_									
into action?											0
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» Logistics operations	1 "O F	Finance	and a	ccol	untir	ng					
» Supply chain management	» (Custom	er or e	emp	loye	e on	nboa	ardi	ng		
» Mortgage lending	1 »° (Complia	ince a	nd ri	isk n	nana	age	mer	nt		
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FACT: 1 0 0 0 0 1 0 1 1											
A typical rules-based process can be automat	ted by 70)-80%. ¹⁸	301								
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Robotic process automation delivers results

BY THE NUMBERS

- 🗸 Creates an immediate 25%-50% cost savings by automating tasks at a fraction of the human equivalent¹⁹
- Increases staff productivity, service levels, and capacity by 35-50%
- Consistently delivers 100% accurate data
- Decreases costly errors for a 0% error rate

VALUE-ADDED

- Drives more value and profit for your business
- Frees up knowledge workers and IT employees to work on higher-value projects
- Allows you to respond to customer and business needs faster
- Provides insight and analytics, so you can understand your processes better and

Slashes processing times by up to 90% (30%-50% reduction for an average process)²⁰

Enables you to deploy IT projects in weeks, not months, as no coding is needed

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RPA story	0	0	0	0	0	1	1	0	1	0	0	0		
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Transportation & Logistics		In	sura	ance									U	
Trinity Logistics cut costs up to 90% by automating its manual processes. 95% of truckload (LTL) shipments are now		Delta Dental streamlined their workflow so two people can do the work without the need for a temporary employees. This saves time												
processed without any manual effort.		while ensuring applications and renewals are processed quickly and efficiently.												
Pitt Ohio reclaimed 90-to-95% of a													0	
CSR's time for higher-value work while also			ealt										1	
eliminating costly transcription errors and 100% of the cost of routine B2B portal updates.											llions			
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Manufacturing													0	
Arrow Electronics saved hundreds of hours each month processing orders and invoices.		coverage. They saved \$1M and can now automatically retrieve client coverage data from insurer web portals.												
Product specialists now have more time to work closely with customers and suppliers.													0	
													1	
Financial Services													1	
Union Bank reduced the turnaround													- -	
time for digitalizing loan documents from													0	
15 days to 5 days. This resulted in faster time to revenue, improved cash flow, and													1	
reduced cost per fund.													0	
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You're controlling costs. You're matching the speed of your business.

And you, the driver of this improved efficiency, can integrate information in as little as a couple of days, not months.

Learn more about how RPA can benefit your business. Download our eBook Complete the Productivity Puzzle: A Guide to Robotic Process Automation.



SOURCES

- 1 Cognizant
- 2 Quocirca
- 3 Cognizant Center for the Future of Work
- 4 Wired
- 5 EyeforTransport
- 6 Edge Research
- 7 Kofax Software

8 Clearwater Analytics 9 Paystream Advisors 10 Institute for Robotic Process Automation 11 Aberdeen Group 12 Edge Research 13 pwc 14 Council for Affordable Quality Healthcare 15 Kofax Software 16 Cognizant 17 Transparency Market Research 18 Create Tomorrow 19 Institute for Robotic Process Automation 20 Virttia